

Area of Action: Treatment Theme

How we summarise this area of action...

...working to ensure that people have excellent, appropriate alcohol treatment and care when needed and their families and carers have access to high quality help and support from dedicated services.

To do this entails the process we know as commissioning. It requires us to use the information about existing and projected needs of individuals and families in the community, compare those to the services delivered by providers and where necessary commission new or different services so people get what they need.

Operationally, these services need to operate in an integrated way, with clear care pathways and vary.

Information to help you understand this theme:

- Models of Care for Alcohol Misuse (see handout)

What's covered well:

- Admissions to hospital for alcohol-related conditions
- Newcastle Identification and Brief Advice (IBA) Strategy
- Extended IBA service (temporary funding)

What are the gaps from original plan?

- More community treatment provision – community detoxification
- Role of Tier 4 and Residential Rehab provision
- Operation Ginger (dedicated paramedic in night time economy)
- Engagement with Accident and Emergency (A&E)
- Recovery/Abstinence/Menu of choice
- Outcome monitoring (National Alcohol Treatment Management System Outcome tools)
- Alcohol Treatment Group

A longer description of what we have been doing under this theme:

To establish a comprehensive system of alcohol treatment services across all tiers

- Extended IBA service (Lifeline)
- Alcohol related admissions Service (ACTs)
- Increased Alcohol Treatment Requirements access (Plummer Court)
- Public Health Nurse (Youth Offending Team)

Ensure a comprehensive package of support and treatment is available to young people who misuse alcohol

- Review of Young peoples needs via Young Peoples Substance Misuse Commissioning Group
- Review of pathways/provision
- Targeted interventions in schools (IBA and PROPS)

To fully integrate service users and carers into all aspects of Alcohol service development and delivery.

- Peer support (Adults Facing Chronic Exclusion and Newcastle User Carer Forum)
- Carer support (PROPS)

Support new and emerging models of service delivery/approaches to manage alcohol related issue in Newcastle

- Community Open Clinics (ACTs)

Demonstrate robust governance and treatment effectiveness across alcohol services in Newcastle

- Pathway development
- Managing risk protocols
- Newcastle IBA strategy